

Important Patient Telephone Numbers

Business Hours: Monday-Friday 8:30am-5pm

If you need immediate assistance after hours, please call 732-235-2465 and speak with our answering service.

New Patient Appointment	To make an initial appointment, or if you have not been seen at Rutgers Cancer Institute of New Jersey in the last 2 years	844-CANCER NJ
Return Patient Appointments	To make, reschedule or cancel a follow-up appointment	732-235-7615
Oncology Nurse Triage	To ask about medications, symptoms and/or side effects	732-235-2465
Prescription Refill	To request a prescription refill.	732-235-2465
Social Work	To ask about community resources, support groups, or speak with a social worker about coping, stress management, decision making or communication	732-235-6792
Hospital Admissions	To ask about your planned admission.	1-844-RWJBH4U (1-844-795-2448 option 4)
Financial Counselors	To ask about your deductible, copayment, out of pocket expense, or network benefits.	732-235-8067
Surgical Scheduling	To ask about your surgery date or pre-admission testing	732-235-6194
Medical Records	To get copies of your medical record (chart)	844-835-1241 rutgerscancerinstnj@cioxhealth.com
Billing, Rutgers Health Group	To ask about your bill from Rutgers Cancer Institute of New Jersey	866-470-6626
Billing, Robert Wood Johnson University Hospital	To ask about your bill from Robert Wood Johnson University Hospital	877-221-7809

Please see reverse side for specialty specific prompts.



To reach your provider's office please dial **732-235-2465**

Press **"5"** to reach your provider's office then please use the following prompts

Specialty	Prompt
Hematology Oncology, Transplant and Cell Therapy Services	1
Medical Oncology Services	2
Pediatric Oncology Services	3
Radiation Oncology Services	4
Surgical Oncology Services including Urologic and Gynecologic Oncology	5